

PhysioCare Wellness & Rehab

115 Simcoe St. South, Oshawa, ON L1H 4G7

905-240-6266 · connect@physiocarewellnessandrehab.com

Mon–Fri 9:00am–6:30pm · Sat 9:00am–4:00pm · Sun closed

24-Hour Cancellation Policy

We reserve appointment times specifically for you. Late cancellations and missed visits prevent another patient from using that time.

Policy

Please give at least **24 hours' notice** if you need to change or cancel an appointment. You can call 905-240-6266 during clinic hours.

Appointments cancelled with less than 24 hours' notice, or missed without notice, may be charged a cancellation fee up to the full visit fee. This fee is not typically covered by insurance, MVA, or WSIB.

Exceptions for sudden illness, emergency, or unsafe weather are considered at the clinic's discretion. Please call as soon as you can.

Clinic hours

Monday–Friday 9:00am–6:30pm (last weekday appointment 6:30pm).

Saturday 9:00am–4:00pm. Sunday closed.

I have read and understand the 24-hour cancellation policy.

Patient / guardian signature

Print name

Date
